

# AAI Credit Information:

Check on Previous  
Exams Taken

Transfer CIC Credit  
For CIC Completers:  
waive AAI 81 Segments A, B, C

For College Credit

Earn Your AAI  
Designation

## To Check on Previous Exams:

Call customer service at 1-800-644-2101 and have them pull your record and verify your AAI credits.

**OR** Check your student record via the Web Student Adviser. Follow these instructions:

1. Go to American Institute website ([www.aicpcu.org](http://www.aicpcu.org))
2. Click on "Student Services"
3. Log in (Student No. = Soc. Security #; PIN is mo. + yr. of birth in 4 digits; ex.: 0158 is Jan., 1958)
4. Click on "Web Student Adviser"
5. Click on drop down box & check AAI

## Transfer CIC Credits:

\* waive AAI 81 Segments A, B, C  
[AAI Segmented Exam Waivers](#)

Complete form on website along **with \$100 fee**

1. Go to American Institute website ([www.aicpcu.org](http://www.aicpcu.org))
2. Click on "Student Services"
3. Click on "Publications/Forms"
4. Click on "[Academic Request Form](#)"
5. Print and send completed form **with \$100 fee** to American Institute (address is on form)

## For College Credit:

Students submit their own transcript to college and universities and the individual school determines whether they will abide by American Council on Education (ACE) credit recommendations.

1. Go to American Institute website ([www.aicpcu.org](http://www.aicpcu.org))
2. Click on "Student Services"
3. Click on "[Transcript Request](#)"

## Earn Your AAI Designation:

The Insurance Institute of America (IIA) recently approved new waivers in its Accredited Adviser in Insurance (AAI®) designation program. Insurance professionals holding the Accredited Customer Service Representative (ACSR) designation, a credential the Big "I" and the IIA jointly created, are entitled to the following waivers:

- Segment AAI 81B, Personal Insurance, is waived for ACSR Modules 1-5, 10 & 11
- Segment AAI 82A, Commercial Liability Insurance, is waived for ACSR Modules 4-9

The AAI designation program, which is specifically for agency personnel, teaches practical, real-world skills for staff to gain a competitive edge in the p-c insurance market. Students also may earn valuable CE credit for completing AAI courses.

Customer service representatives are a critical element in the success of every agency, and it is essential that they have the necessary technical knowledge and practical skills to serve their clients. The ACSR program can help those that want to build a firm foundation for their careers and provide them the tools they need to advance their professional skills and insurance education.